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**Oxnard City Manager Alexander Nguyen Appoints  
Helen Miller as Information Technology Director**

OXNARD, Calif. – The City of Oxnard announces the appointment of Helen Miller as the new Information Technology (IT) Director. With more than 25 years of business-technology experience in both the public and private sector, Miller brings significant experience deploying modern technological solutions that will benefit both Oxnard community members and City employees.

“We’re excited to have recruited a talented professional who also happens to be an Oxnard resident,” said City Manager Alexander Nguyen. “We look forward to Ms. Miller modernizing the IT Department.”

Said Miller, “I am thrilled to join the City of Oxnard and lead the city’s business-technology transformation. I look forward to the journey and collaboration ahead in establishing best practices, enhancing operational efficiencies, and providing continuous improvements that benefit our community and deliver outstanding services to residents and city staff.”

Miller previously served as a senior IT director for Gold Coast Health Plan (GCHP), a Ventura County organized health system, and was responsible for transforming that IT Department into a trusted resource in delivering quality healthcare, greater access, and improved member choice to vulnerable County residents.

Prior to that, she served as the IT Manager/Chief Information Officer for the City of Ventura for more than five years. She was responsible for collaborating with each of the City’s ten departments to create a cohesive technology vision that provided an optimum return for its technology investment. The department’s successes included implementing new technologies for improved public safety; managing two major upgrades to the City’s Enterprise Resource Planning (ERP) systems; improving cybersecurity for city operations; and investing resources in training and improved customer service to increase the productivity and efficiency of the department.

In overseeing Oxnard’s IT operations, Miller will focus on ensuring the successful rollout of the City’s new ERP system. She will also collaborate with the executive management team to increase cyber resiliency and modernize the City’s IT infrastructure to serve the present and future needs of the Oxnard community.



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